MARINE CORPS MOBILIZATION COMMAND

Richards-Gebauer Memorial Air Base, Kansas City, MO

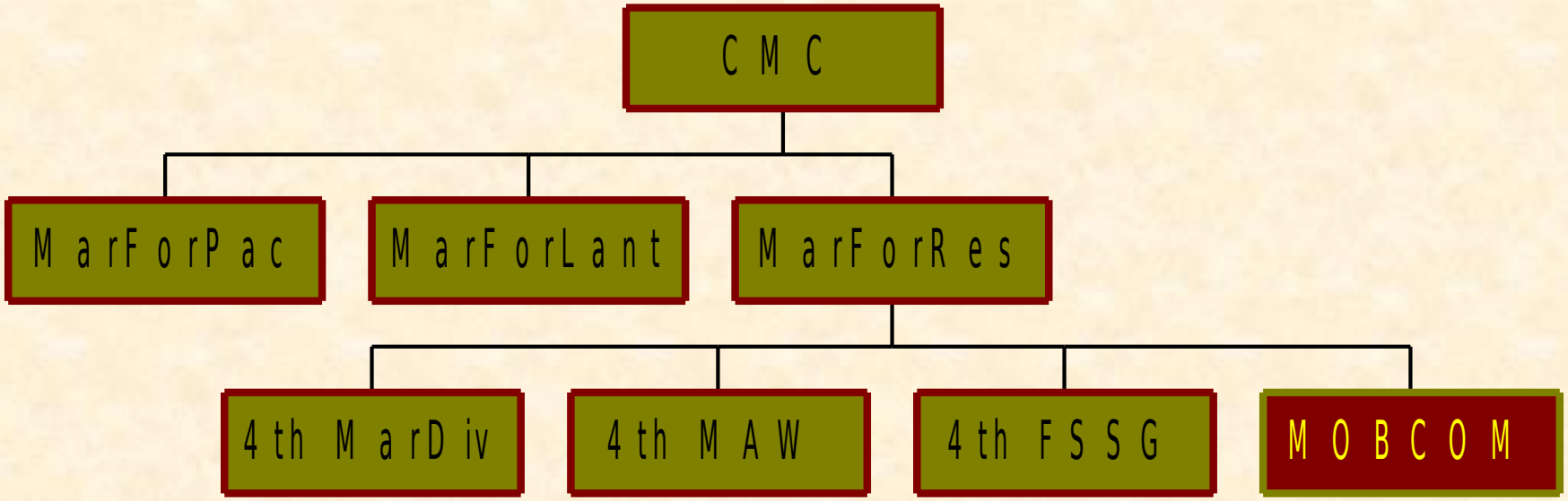
Command Brief

IMA Conference, Quantico, VA

19-21 Oct 04

Col Pat McCarthy
AC/S G-1
816-843-3100

COMMAND STRUCTURE

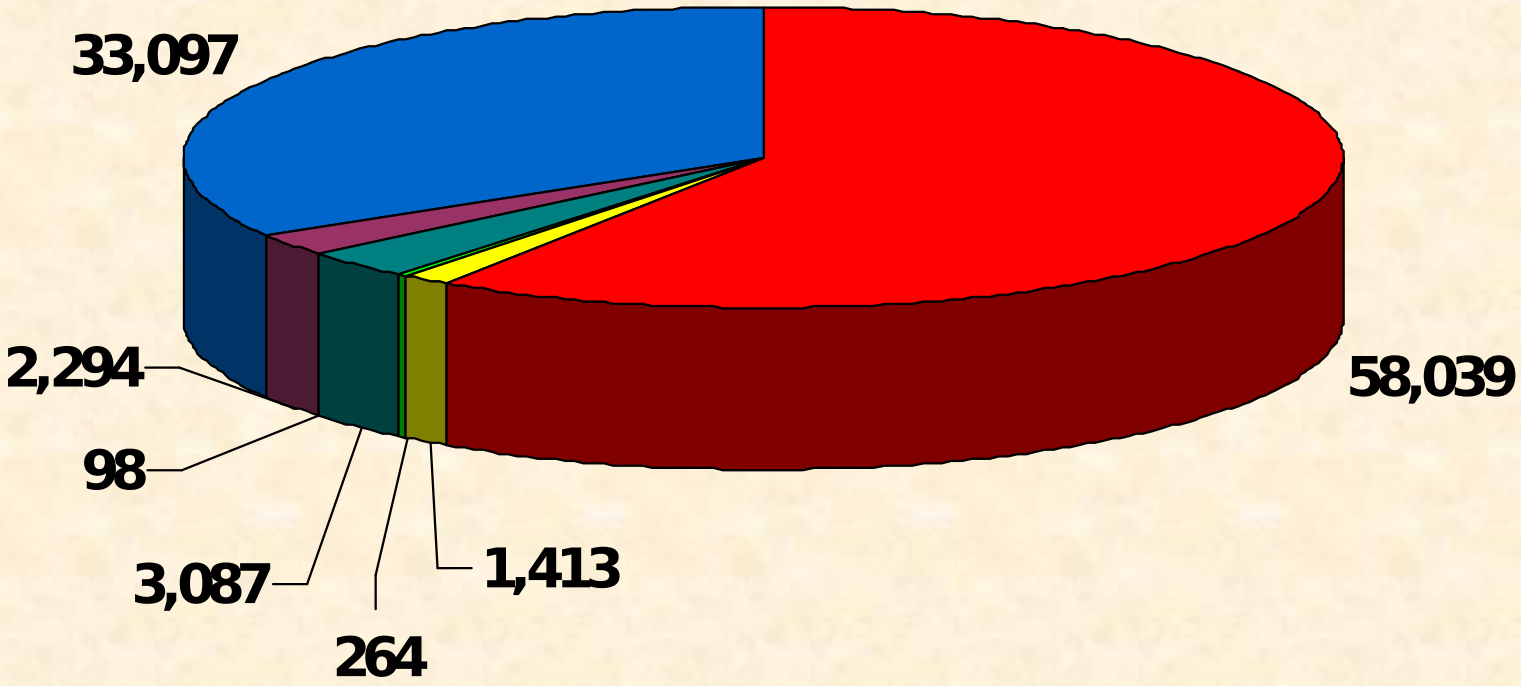


MOBCOM MISSION

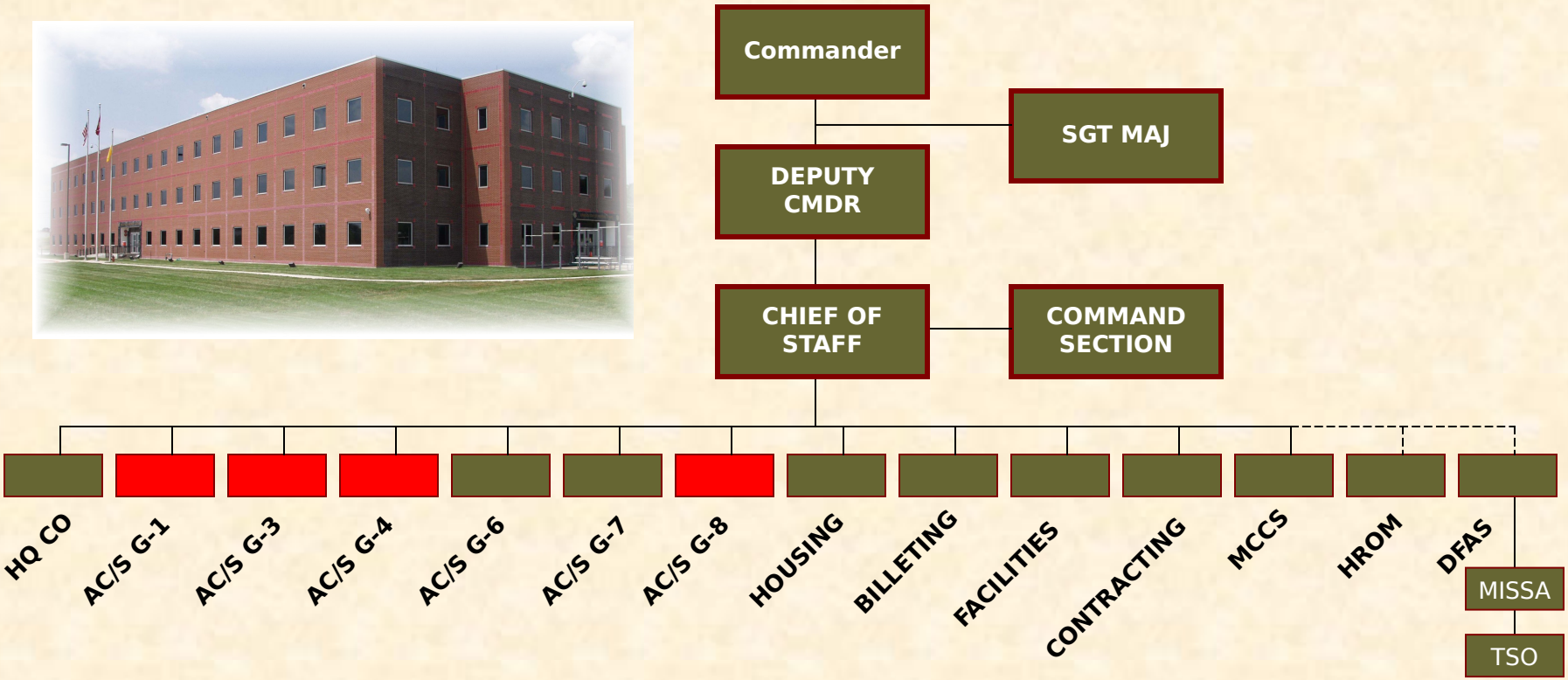
MOBCOM is one of the four major subordinate Commands of Marine Forces Reserve (MARFORRES) and provides administrative, information technology, and logistical support to the individual Ready Reserve (IRR), Standby Reserve (SR), **Individual Mobilization Augmentee (IMA) program**, designated Selected Marine Corps Reserve (SMCR) unit members, and assigned Active Component (AC) and Active Reserve (AR) Marines.

Provides administrative and logistical support for mobilization of the Marine Corps Reserve.

RESERVE POPULATION



MOBCOM ORGANIZATION

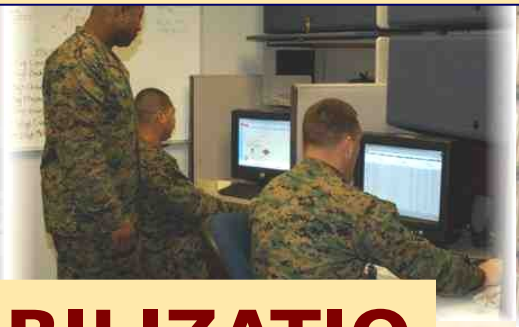
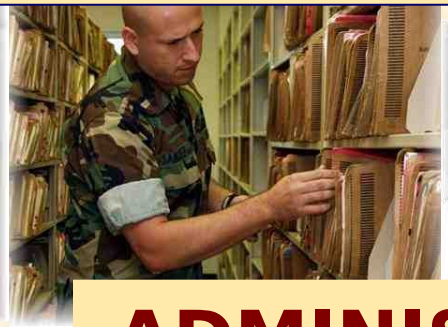


AUTH T/O TOTALS

TOTAL 605

OFFICERS-- 64 **ENLISTED – 381** **CIVILIANS ---158** **NAVY -- 2**

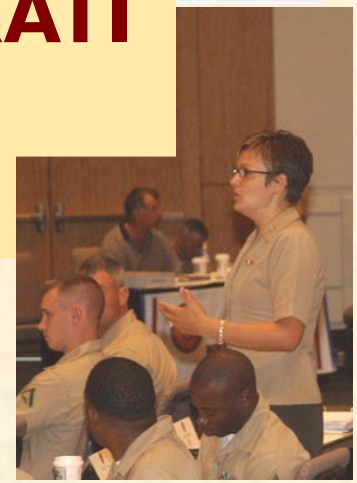
MOBCOM's CONTRIBUTION TO THE FORCE

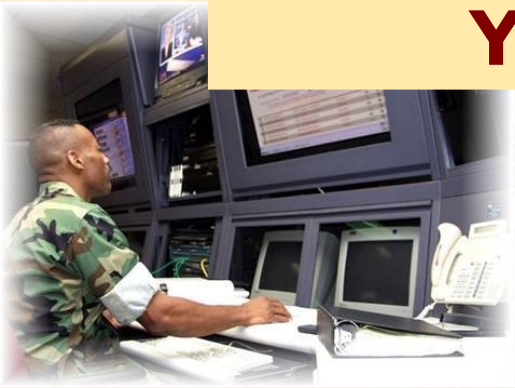



MOBILIZATION INSPECTIONS

ADMINISTRATION P/WST

TECHNOLOGY





2003 MOBILIZATION STATISTICS

SOLICITATION OF IA VOLUNTEERS

- IRR ORDERS REQUESTED 83
- IRR ORDERS COMPLETED 55
- IMA ORDERS REQUESTED 29
- IMA ORDERS COMPLETED 28

MAILGRAMS

- MAILED 2658
- CANCELLED
  - Bad Codes (21)
  - MFR Approved Exemptions (88)
  - MGs Returned to MPP-60 (178)
  - Other Cancellations (121)
    (Inter-Service Transfer, Discharge, etc.)
- ACTIVE MAILGRAMS 2250
- RETURNED TO MOBCOM
  (does not include those sent back to MPP-60)
  - Reissued 386
  - Researching Addresses 00
- MAILGRAMS TO MARINES 2250

TELEPHONE CALLS

- TOTAL CALLS RECEIVED 4257

DELAY, DEFERMENT & EXEMPTION

DD&E PACKAGES SUBMITTED 527

MOBCOM

- DELAYS 28 DAYS OR LESS 240

MFR

- DELAYS 29 DAYS OR MORE 57
- DEFERMENTS 41
- EXEMPTIONS 88

IMPC DATA

- MAILGRAMS TO MARINES 2250
- NEW REPORT DATE 372
- EXPECTED SHOWS 2250
- ACTUAL SHOWS 2211
- NO SHOWS 39
- SHOW RATE 98%

Marines De-Mobilized 97
Marines Still on MGs 2114

MOBCOM SUPPORT TO THE ACTIVE COMPONENT

FISCAL YEAR 2003

SUPPORT COMMANDS	MANDAYS	MANYEARS
MFPAC	113,250	310.3
CMC	96,181	263.5
MFLANT	81,673	223.8
MFEUR	22,805	62.5
MOBCOM	17,788	48.7
USMARCENT	16,613	45.5
CENTCOM	15,880	43.5
MFRES	2,339	6.4
NSA	1,888	5.2
USSPACECOM	1,765	4.8
MFSOU	1,653	4.5
JOINTCOM	1,518	4.2
SOCOM	1,076	2.9
USSTRATCOM	1,003	2.7
USTRANSCOM	365	1.0
JIPAC	300	0.8
TOTAL	376,097	1,030.4

CUSTOMER SERVICE CENTER

Vision: "To deliver the best "one stop" customer service to users worldwide by using the most advanced means of communication and self-service platforms."

The goal of the Customer Service Center is to provide customers "**one voice, one response**."

CUSTOMER SERVICE CENTER

Personnel actions for Jan 2004 – Sep 2004

- 48,302 Phone Calls Received
- 29,624 Incidents Created
- 3,490 ID Cards Issued

CSC Actions for Jan 2004 - Sep 2004

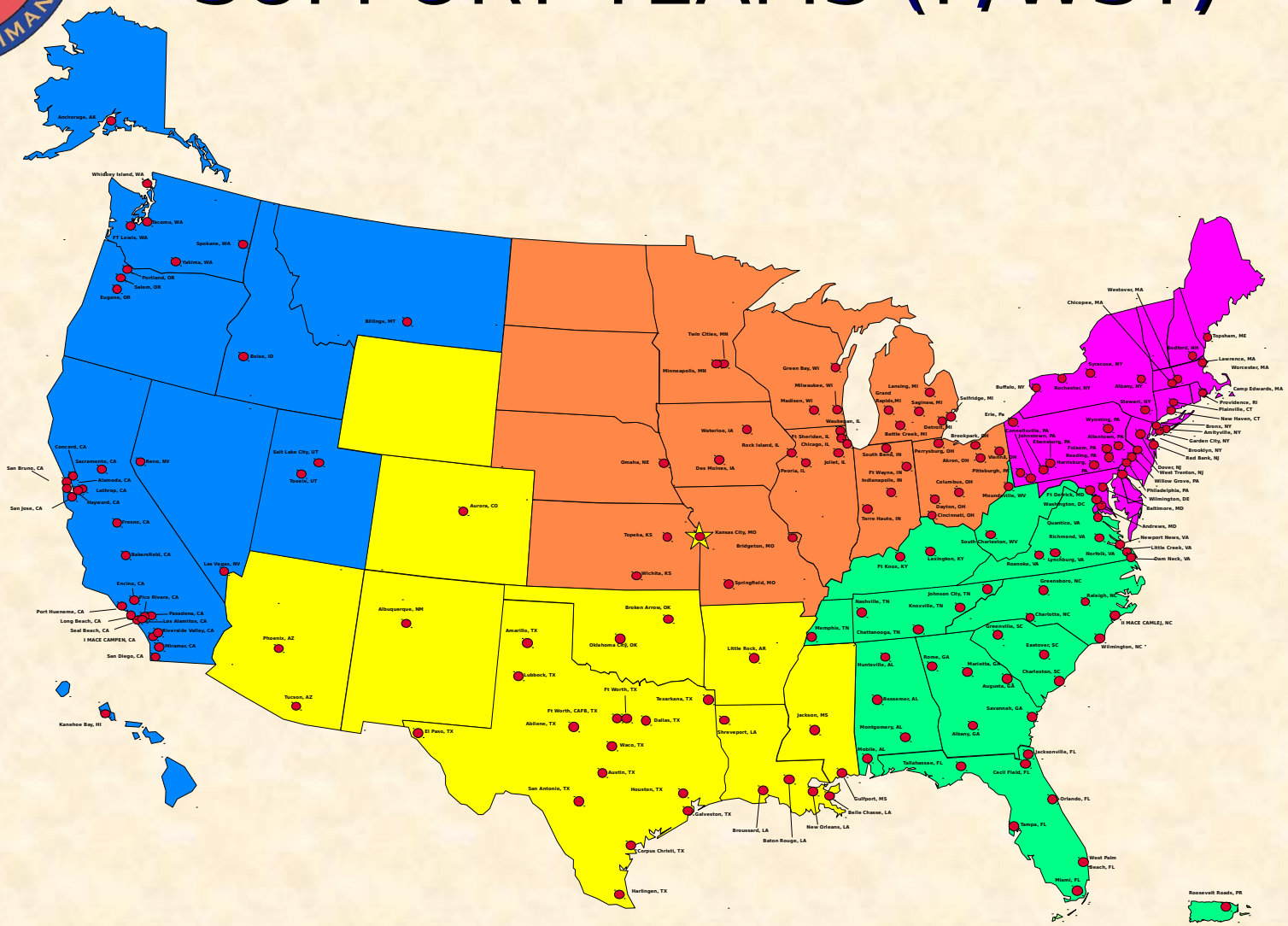
- 425,858 CSC Web Site page hits
- 262,333 CSC Web Site log-in sessions
- 89,345 CSC Web Searches/FAQs viewed

CUSTOMER SERVICE

JAN – SEP 2004

271,256	Unit Diary Entries
425,858	Web Site Hits
28,433	IRR Customer Contact (Mail)
32,121	SRB/OQR's Received
18,488	Joins to the IRR
12,203	IRR/IMA/MTU Separations
8,135	Reservist Orders Issued
3,427	Airline Tickets Issued
3,442	FedEx and UPS Packages Mailed
7,642	Web E-Mails Received/Answered

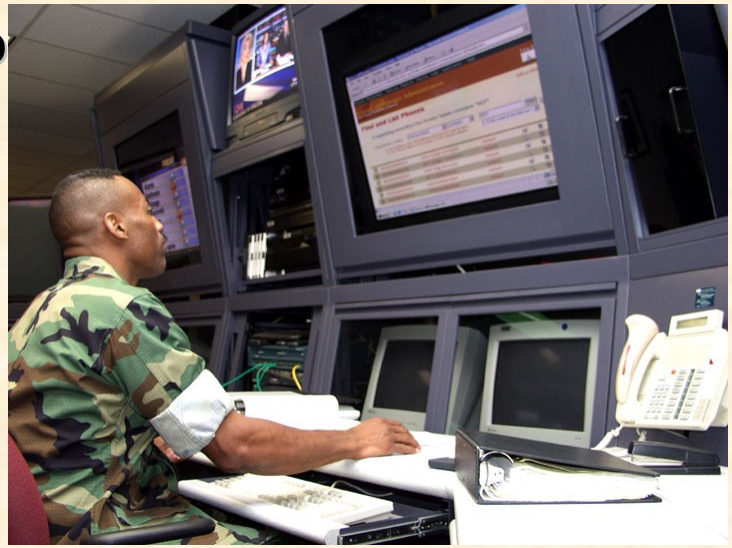
PEACETIME/WARTIME SUPPORT TEAMS (P/WST)



P/WST FUNCTIONS

- Family Readiness, Assistance & Support
- Site Facilities Maintenance
- Community Outreach
- Casualty Assistance
- Military Support to Civil Authorities
- Demobilization Preparation & Support

TECHNOLOGY



- Provide User Support to
  - HQMC, MFR, MOBCOM
  - Mobilization Sites
  - IMA Sites
  - P/WSTs
- System Requirements
- Software Development
- R-G Campus Communications
- Computer Based Training
- Mobilization Efforts
  - automated tracking mechanisms for MFR and HQMC
  - reporting statistics for mobilized Marines
  - mobile telephones and computer assets to IMPC staffs
- Website Hosts for MCRDs San Diego and

MORDT INSPECTIONS

"World's Largest Open-Book Examination"

- Established at MOBCOM in Jun 03
- IRR (MTU) Teams Augmented with Active
- Inspect twice a month
- 40 MFR unit assessments since Dec 03
- Highly Automated
- MTU OF THE YEAR: 2003

MORDT GRADED MOBILIZATION AREAS

- Reserve Recall
- Reserve Muster
- Personnel Administration
- Medical/Dental Administration
- Embarkation Readiness
- Family Readiness Program

R-G Campus Accommodations

- 152-bed Lodging Facility
  - 4 Distinguished Visitors Quarters
  - 6 Private bath single rooms
  - 8 Family Suites
  - 40 Shared bath single rooms
  - 39 Shared bath double rooms
- 196-man Bachelor Barracks
  - Opened 16 June 2004
- 100-person capacity Conference Room

KEY MOBCOM PHONE NUMBERS

TOLL FREE: 1-800-255-5082 **DSN: 894-XXXX**

COMMERCIAL: 816-843-XXXX **Customer Service: ext. 3395**

Web Address: http://mcrsc.mfr.usmc.mil or CSC email:

COMMAND SECTION		AC/S, G4	3400
Commander	3003	AC/S, G6	3450
Deputy Commander	3005	G-6, Head, Telecommunications	3770
Chief of Staff	3004	AC/S, G-7	3301
Sergeant Major	3007	AC/S, G-8	3030
Staff Judge Advocate	3009	Director, Housing	3860
Public Affairs Office	3013	Lodging Manager	3862
Headquarters, Company	3804	Lodging Reservations	3856
AC/S, G-1	3100	Director, Facilities	3740
Adjutant	3104	Head, Contracting	3805
G-1 Head, Unit Diary Branch	3220	Director, MCCS	3650
G-1, Head, Special Actions Branch	3225	Head, Recreation Branch	3871
G-1 Head, Field Records Branch	3150	Safety Manager	3746
AC/S, G-3	3050	Director, Human Res. Org. Mngt	3643
G-3, Head P/WST Branch	3292	Senior Officer, DFAS	816-926-5666

QUESTIONS

GET TO WORK

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